

opsi User Survey 2012

Presentation of the results

1. Origination

At 5th of July 2012 Detlef Oertel made a call for joining the opsi online-survey at forum.opsi.org.

At 1st of August we sent an uib-newsletter with the same subject to all uib customers.

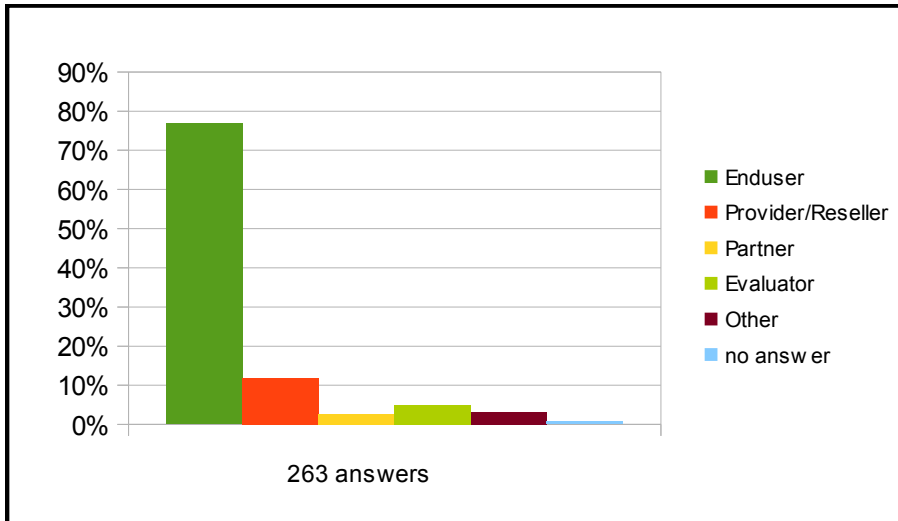
The duration of the survey was limited up to 7th of September 2012.

There have been 263 participants, 17 of them english speaking.

The following sections represent the results.

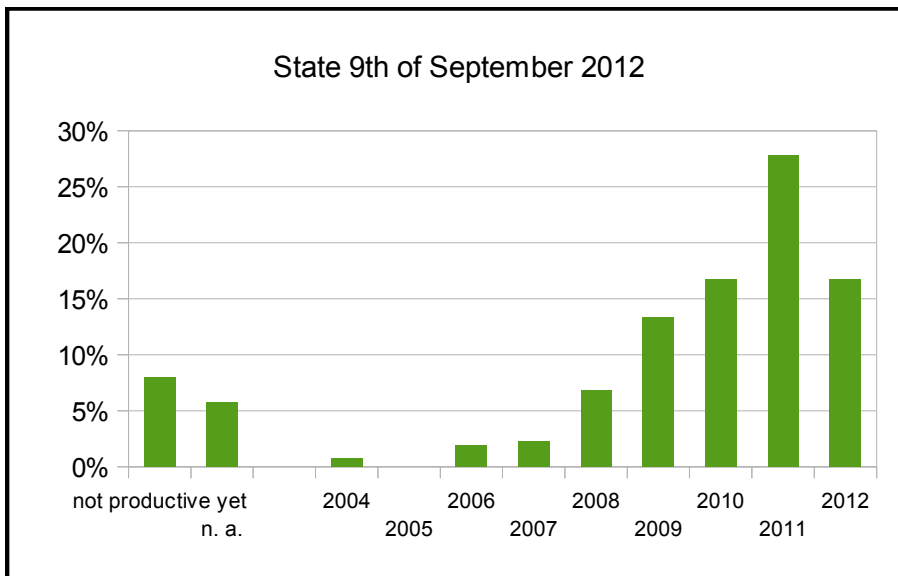
2. Questions about your relation to opsi

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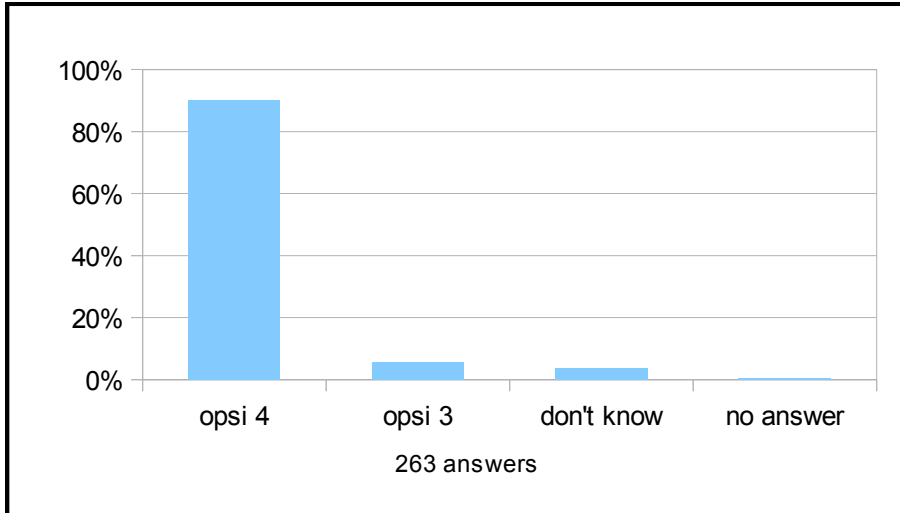
3. Questions about the opsi installation

3.1. Since which year you are using opsi ?

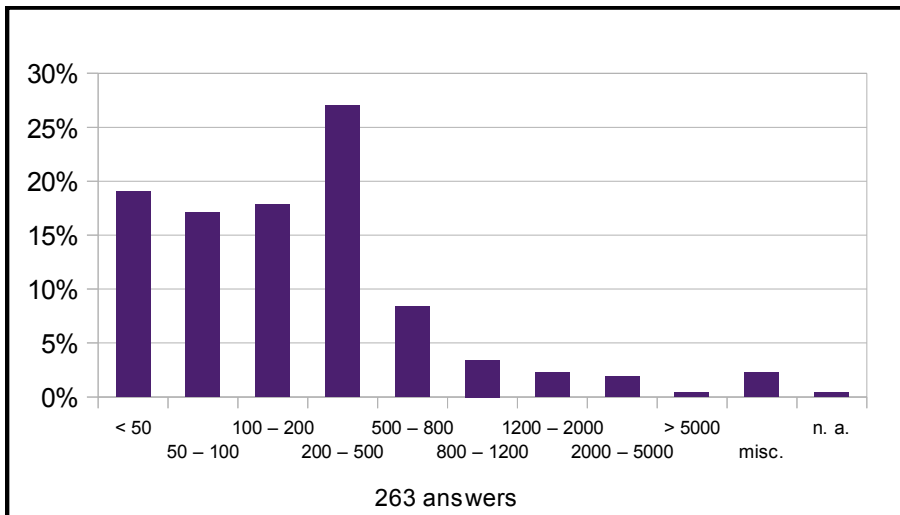


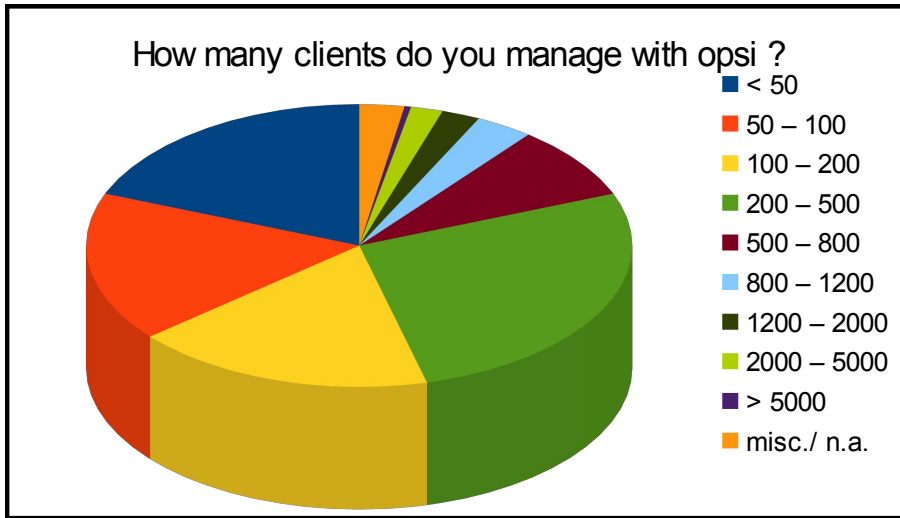
263 answers. 227 of the customers who joined the survey had productive opsi-installations. The others had e.g. testing systems.

3.2. Which version of opsi are you using ?

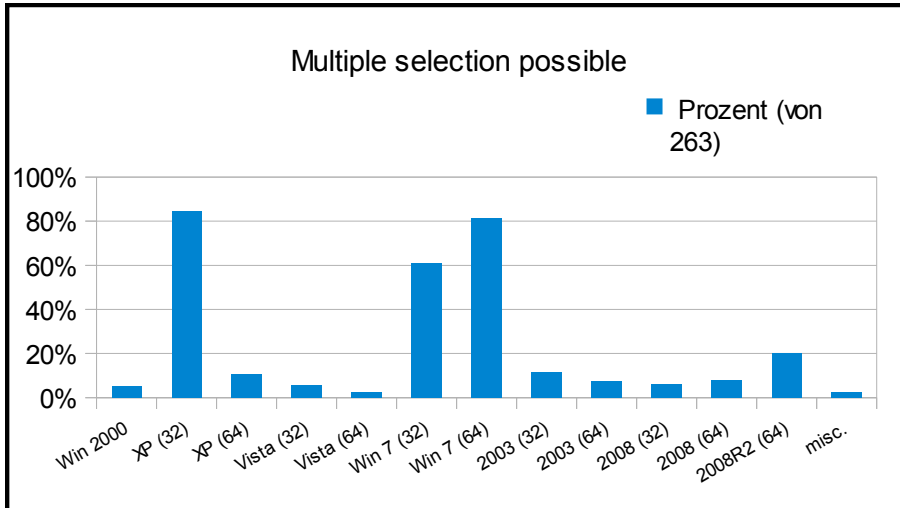


3.3. How many clients do you manage with opsi ?

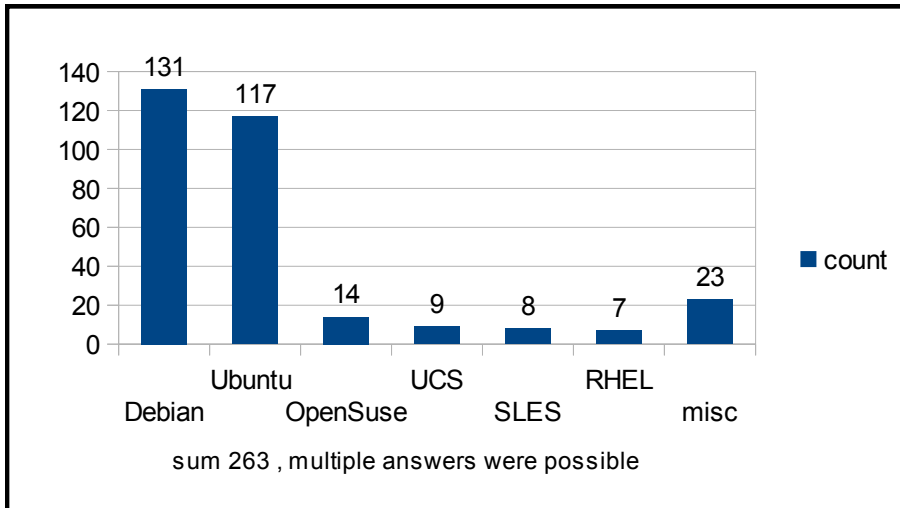




3.4. Which windows clients are you using with opsi ?

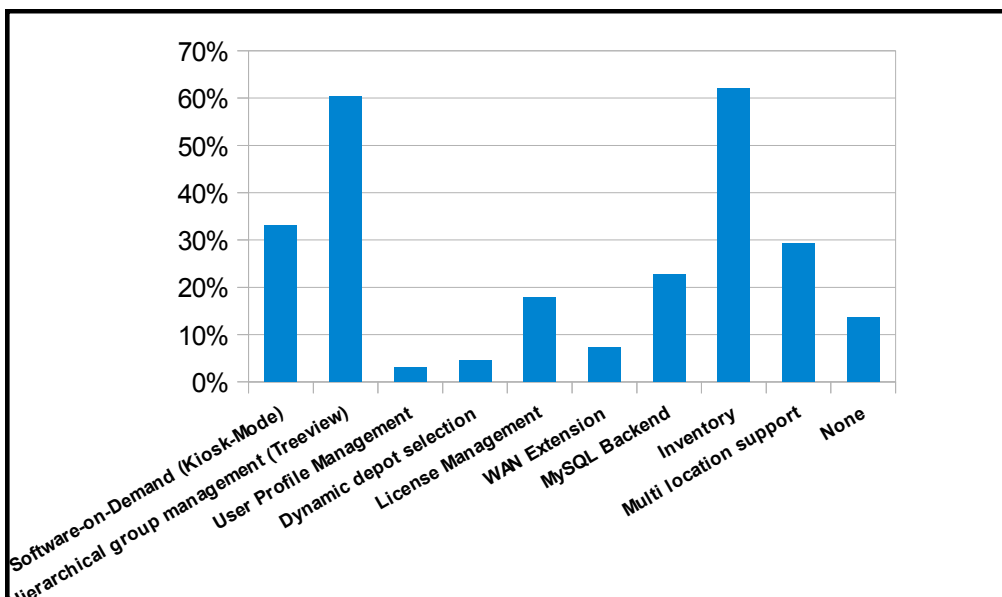


3.5. Which Linux distribution do you use for your opsi server ?



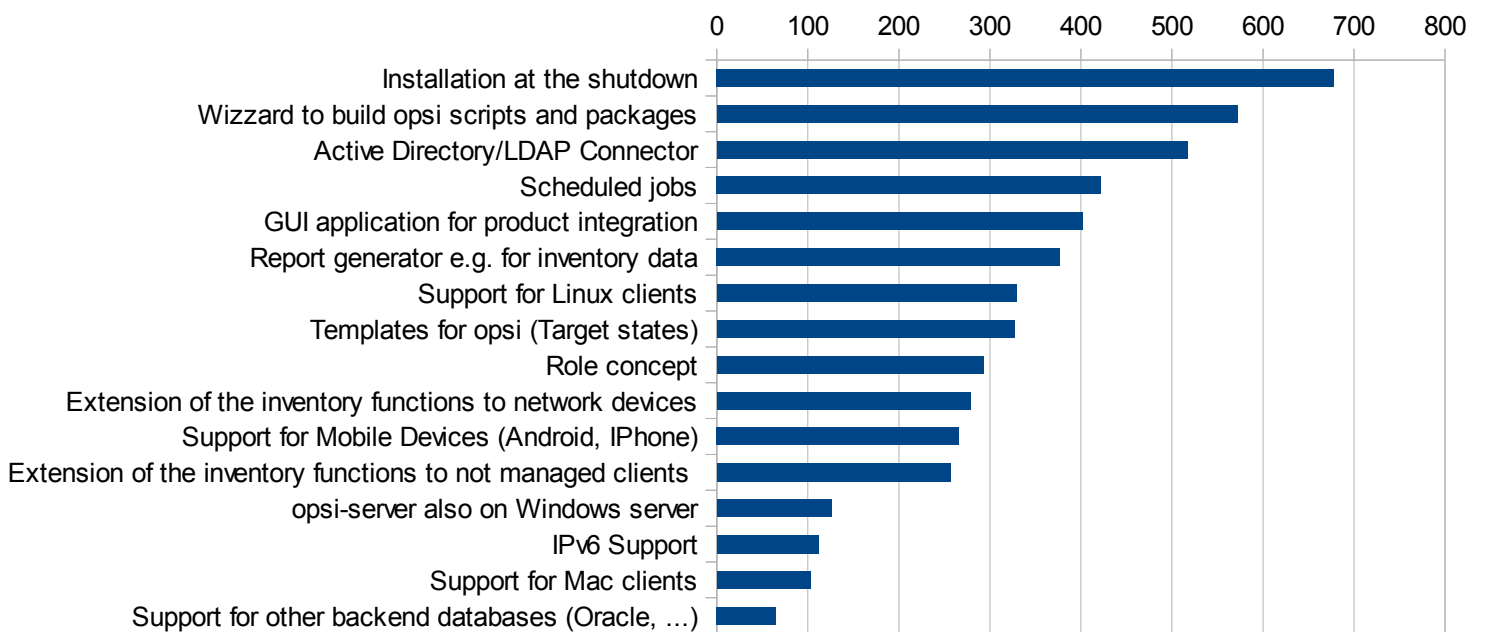
4 customers mentioned the opsi VM. 14 x CentOS is mentioned. 1 x FreeBSD, 1 x eisfair-2, 1 x fedora, 1 x gentoo, 1 x comment „my wish had been gentoo“.

3.6. Which opsi extensions are you using ?

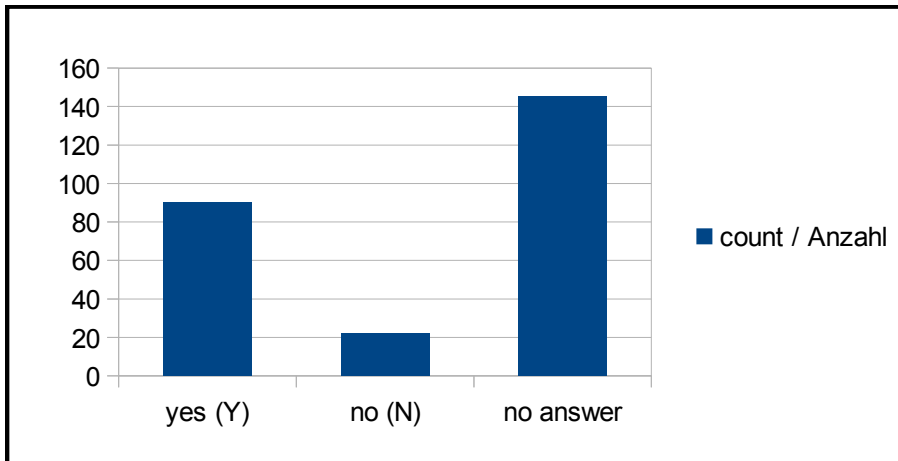


4. Feature requests

4.1. Which new opsi extension would you need most ?

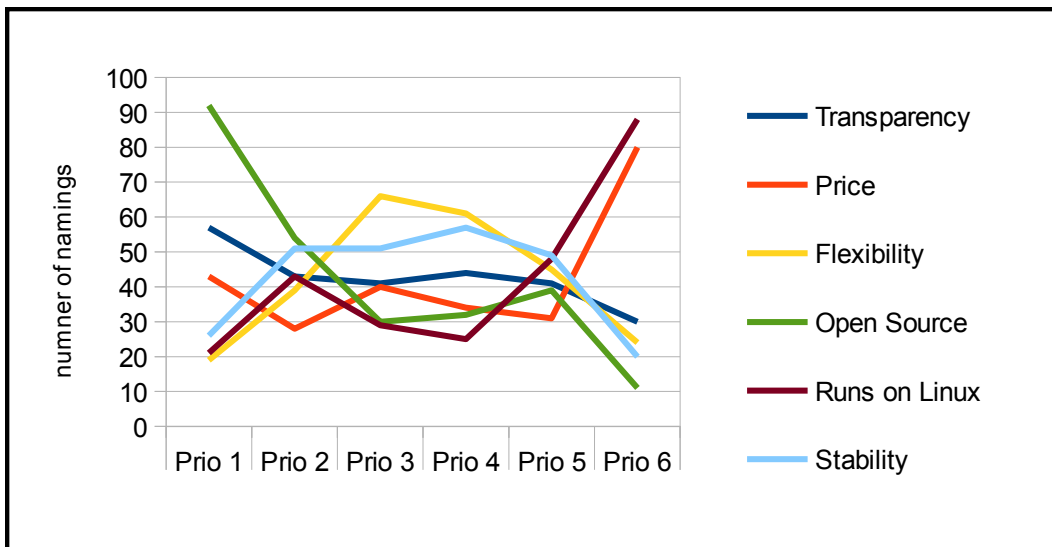


4.2. Do you wish a opsi congress for an experience exchange between opsi users and to see new features ?



5. Your experience with opsi

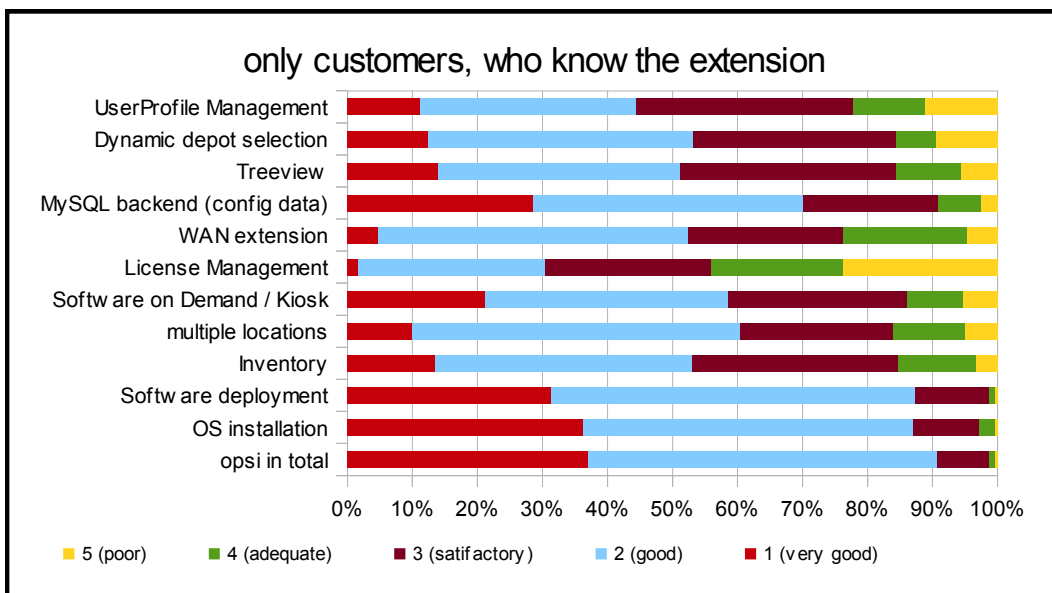
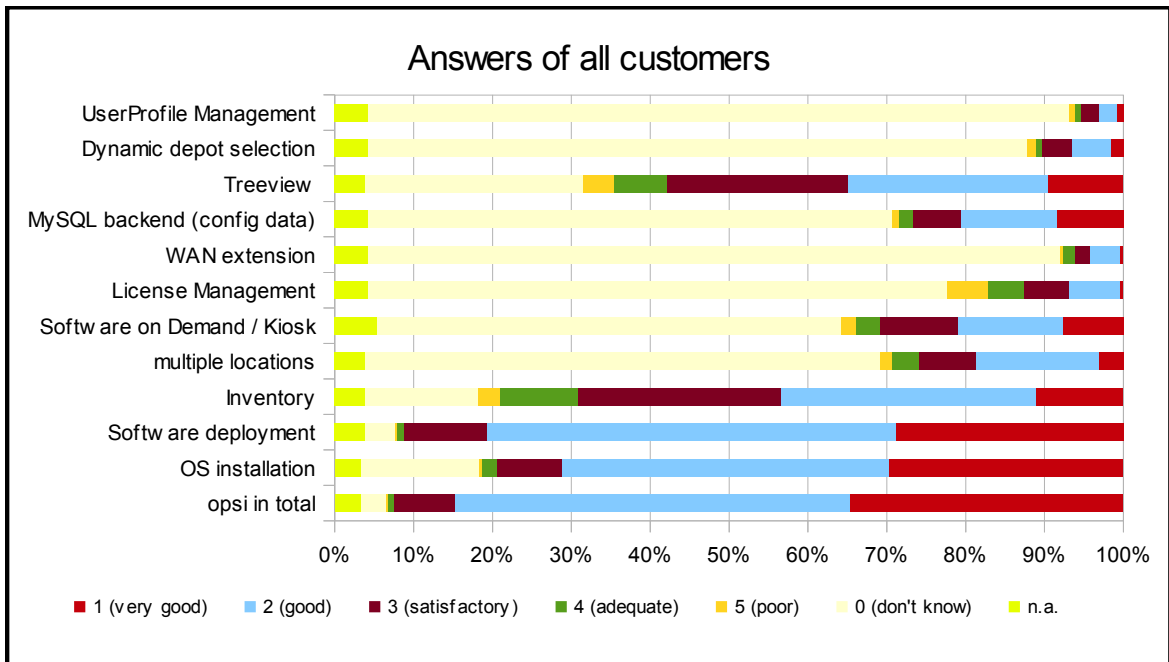
5.1. What are the most important characteristics and advantages of opsi from your point of view ?



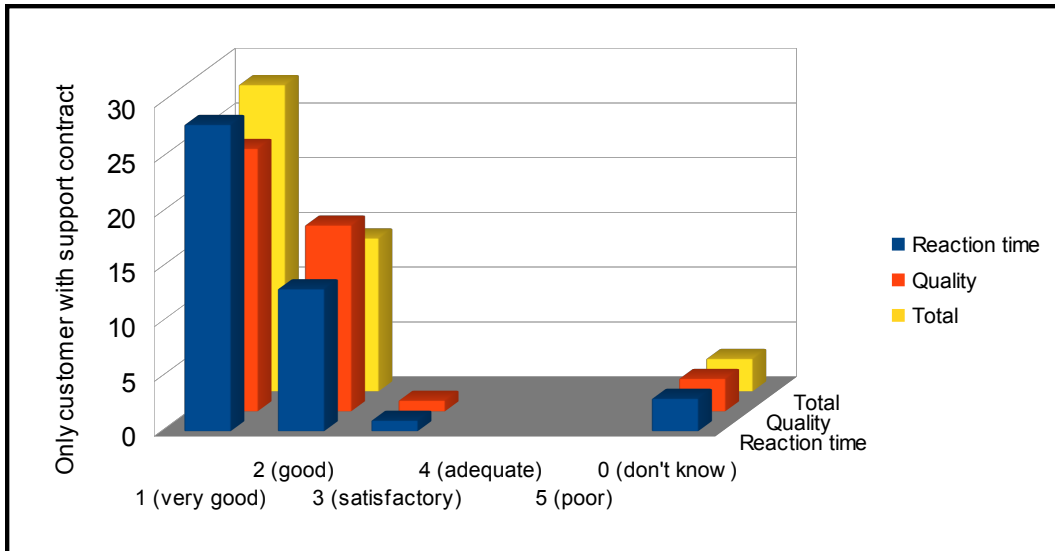
The most important characteristics of opsi, mentioned by the opsi customers are open source and transparency (I can understand what happens).

6. Give us your rating

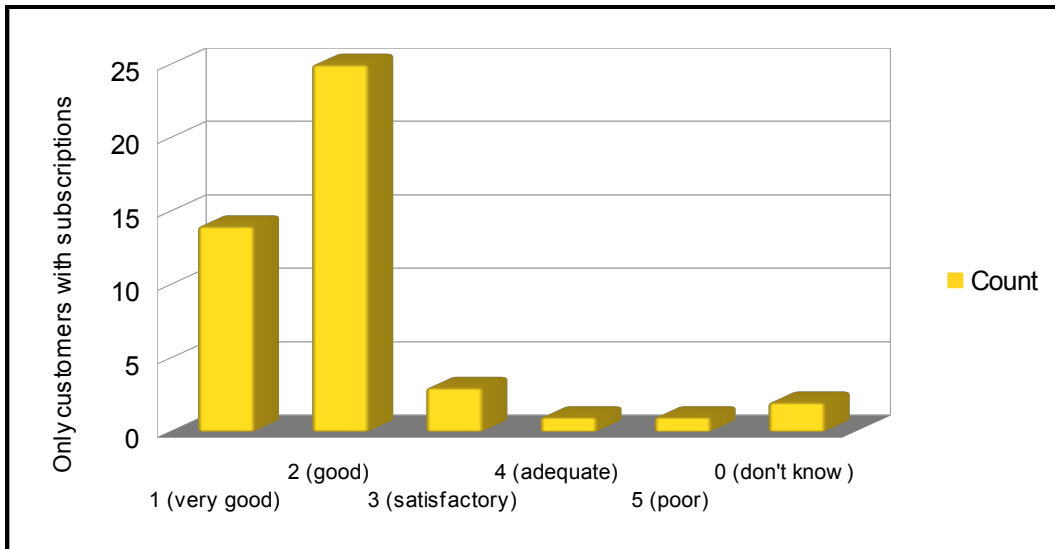
6.1. Please grade opsi.



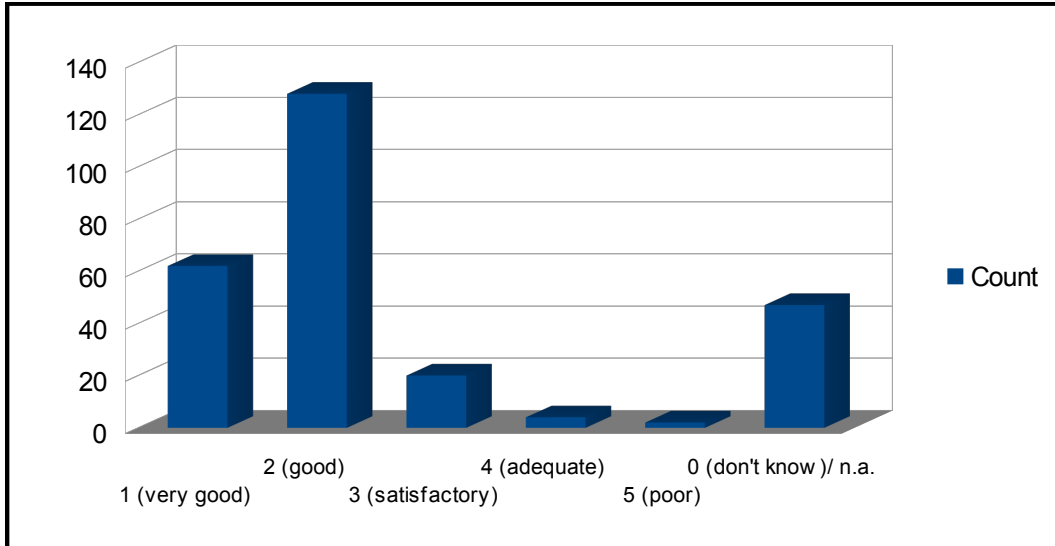
6.2. Please grade our contract support



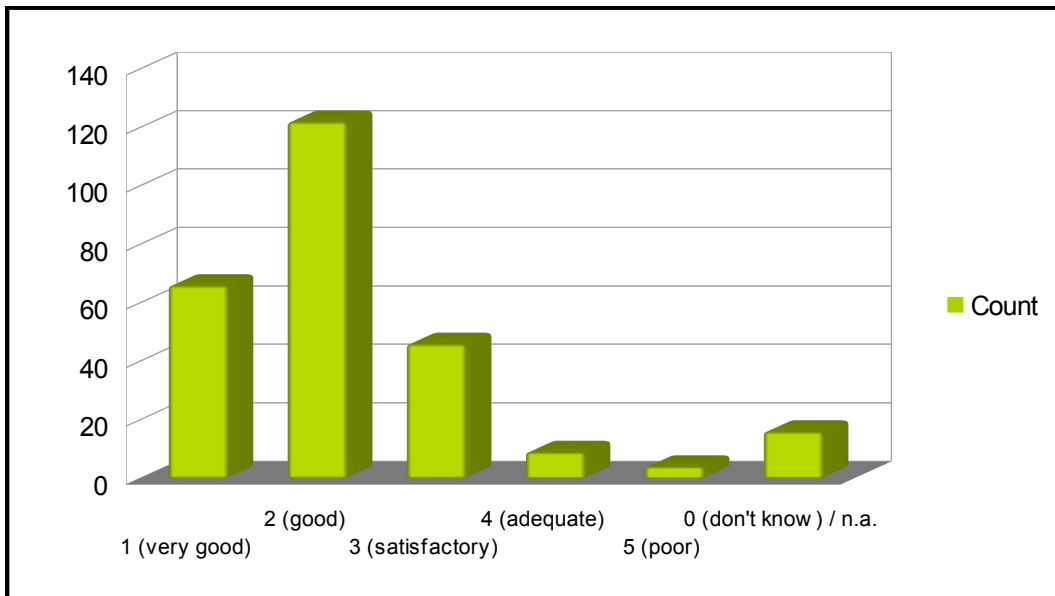
6.3. Please grade our patch management subscriptions.



6.4. Please grade our free forum (forum.opsi.org).

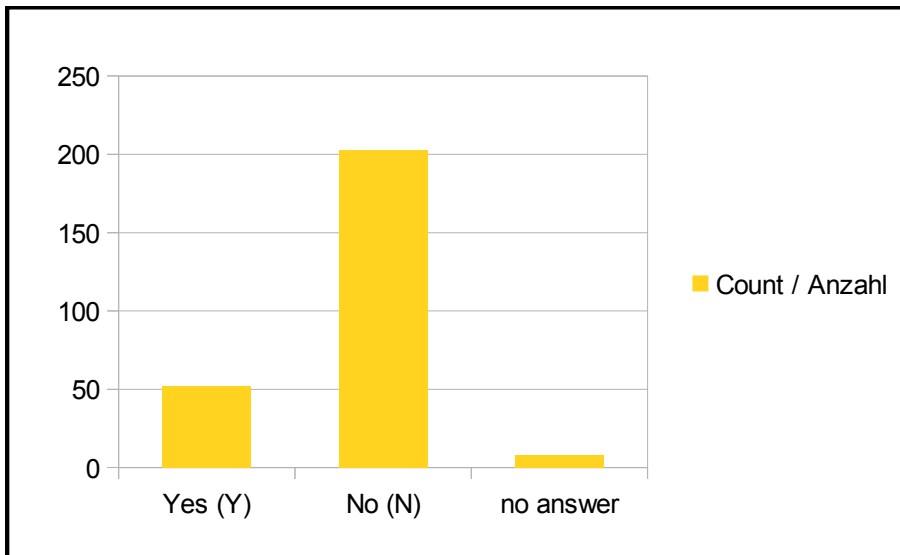


6.5. Please grade our documentation - in total

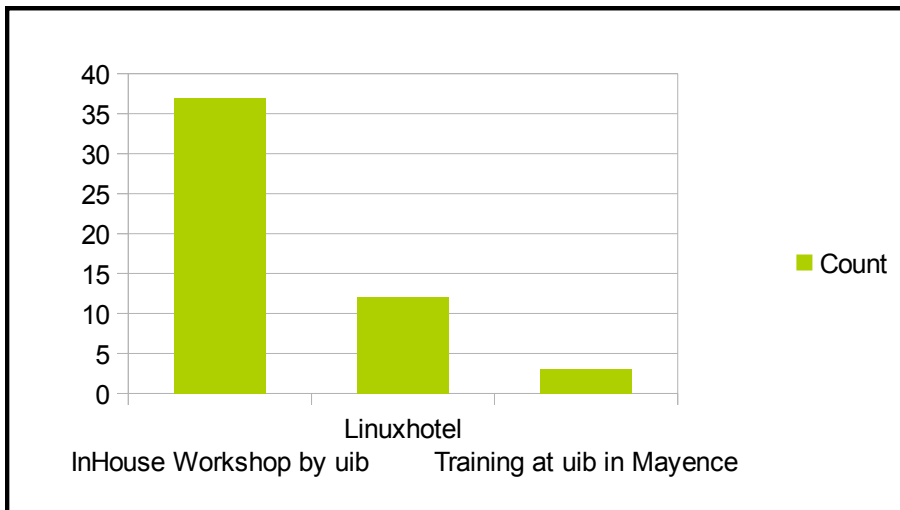


7. Training

7.1. Did you get a training on opsi ?



7.2. Which kind of training ?



7.3. Would you recommend a training to opsi beginners ?

